

PRIVACY POLICY

Your privacy is important to Queensland Appliances and we go to great lengths to protect it. This Privacy Policy applies to the online collection of personal information via websites, landing pages and mobile applications operated by Queensland Appliances and its entities. This Statement does not apply to information collected in any other way, including offline. Our website may contain links to sites maintained by others. This Privacy Policy does not reflect the privacy practices of those sites.

PERSONAL IDENTIFICATION INFORMATION

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site/landing page, register on the site, fill out a form, make a purchase and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email, address, phone number and other qualifying questions. We will collect personal identification from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain related activities.

NON-PERSONAL IDENTIFICATION INFORMATION

We may collect non-personal identification information about Users whenever they interact with our Sites. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilised and other similar information.

WEB BROWSER COOKIES

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

HOW WE USE COLLECTED INFORMATION

Queensland Appliances may collect and use User's personal information for the following purposes when provided:

- To send personal information to related third parties to make contact to offer a product that suits your requirements.
- To send you text messages in relation to products that suit your requirements whether from us or our affiliates.
- To send periodic emails on products related to your profile provided by us or our affiliates.
- To send periodic emails to you as the User with regards to information updates pertaining to your services. It may also be used to respond to their enquiries, questions and/or other requests.
- To improve our Site we may use feedback you provide to improve our products and services.

HOW WE PROTECT YOUR INFORMATION

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information, transaction information and data stored on our Site.

SHARING YOUR PERSONAL INFORMATION

We do not sell, trade, or rent Users personal identification information to others unless otherwise stated in this Privacy Policy. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the Site or administer activities on our behalf, such as maintaining the Queensland

Appliances Website. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

SHORT MESSAGE SERVICES (SMS)

We understand that you may incur fees from your cellular carrier from receiving and sending text messages. We also understand that protecting the privacy of any SMS text messages is important. For that reason, before sending you any text messages, a representative from Queensland Appliances will ask for your permission. By granting us permission to send you text messages, you are consenting to these terms and conditions and are authorising Queensland Appliances to send you text messages. Queensland Appliances will not share any text messages sent or received from you for any purpose other than to facilitate dispatch service. Remember, if SMS messages are sent from Queensland Appliances to your mobile phone or other device, message and data rates may apply. You may reply STOP to cancel text messages at any time. By replying STOP, you will no longer receive SMS, unless requested again. To obtain information about why an SMS message was sent, you may reply HELP for help at any time. Any reply messages from your mobile phone or other device may also incur usage charges.

CHANGES TO THIS PRIVACY POLICY

Queensland Appliances has the discretion to update this Privacy Policy at any time. If our information practices change in a significant way, we will post the policy changes here. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this Privacy Policy periodically and become aware of modifications.

YOUR ACCEPTANCE OF THESE TERMS

By using this Site, Landing Page or Form, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site, Landing Page or Forms. Your continued use of the Site, Landing Page or Form following the posting of changes to this policy will be deemed your acceptance of those changes.

CONTACT US

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

Queensland Appliances
68 Abbotsford Rd
Bowen Hills QLD 4006

